To: John Bolognone, Clerk, City of Kingston

From: Frank Dixon

Ref: Official Correspondence: Revise Kingston Transit routes #1, 2, 3 and 6, improving Providence Hospital service

Hello John,

I hope you are doing well.

This letter is Official Correspondence to the Mayor, Council and senior City staff, as well as to the EITP Committee. Please confirm as soon as possible.

In yesterday's edition of the Kingston Whig-Standard, coverage focused on problems with KIngston Transit service for the new Providence Care Hospital. Anticipating the new hospital's completion, I had raised this point at the Ciommittee level several months ago, as did Councillor Laura Turner.

I am a very satisfied Kingston Transit monthly pass holder, and know the system well. KT's steady improvement in service and schedules has been reflected in high customer satisfaction and increased ridership. I also have a very strong technical education and career history, adding insight to this problem.

My proposed solution to this problem is to modify routes #1, 2, 3, and 6, to have these make a loop to the south, to service the hospital with a new stop there. True, it will add a bit more distance and time to these routes, but I believe this is necessary to better service this important new health care facility for patients and staff. Only minimal disruption would occur, perhaps two to three minutes per route, on average.

Express routes # 501 and 502 could remain unchanged, with those passengers wishing closer drop-off at the hospital, able to exit at the stops at Portsmouth Avenue and King Street West (both eastbound and westbount), and then transfer, through a walk of about one block, to the stop at Portsmouth and Baiden Street, to any of the routes #1, 2, 3 and 6, should the above change be implemented.

I request this proposal to be discussed at the EITP Committee for its next meeting.

Thank you very much for your time and consideration.

Respectfully submitted,

Frank Dixon

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