

City Of Kingston Municipal Accessibility Advisory Committee Meeting Number 06-2019 Minutes

Thursday, October 3, 2019 at 1:00 p.m. Front Lounge, Portsmouth Olympic Harbour

Committee Members Present

Donald Mitchell; Chair Councillor Neill Andrew Ashby Aimee Burtch David Grightmire Arthur Laramie Jana Mareckova Leah Riddell David Williams

Regrets

Caitlin Bruce
Andrew Jones
Sheri Scott
Nancy Shitta-Bey
Emily Su
Nancy Watters
Shawn Watters

Staff Members Present

Kyle Bolton, Operations Manager Janet Jaynes, Deputy City Clerk Natalie Lecomte Elwood, Manager, Customer Experience Bill Linnen, Director, Public Works Services Derek Ochej, Committee Clerk Heather Roberts, Director, Solid Waste Services

Meeting to Order

Mr. Mitchell, Chair, called the meeting to order at 1:11 p.m.

Municipal Accessibility Advisory Committee Meeting Number 06-2019 – October 3, 2019

Page **2** of **5**

Approval of the Agenda

Moved by Councillor Neill Seconded by Mr. Grightmire

That the agenda be approved.

Carried

Confirmation of Minutes

Moved by Ms. Burtch Seconded by Ms. Mareckova

That the Minutes of Municipal Accessibility Advisory Committee Meeting Number 05-2019 held Thursday September 5, 2019 be approved.

Carried

Disclosure of Pecuniary Interest

There were none.

Delegations

a) Rod Moffatt, Chair, Michael O'Connor, Vice-Chair and Dave Kennedy, Taxi Inspector, Kingston Area Taxi Commission, were present and spoke to the Committee regarding accessible taxi cab implementation and strategy.

Mr. Moffatt conducted a PowerPoint presentation regarding accessible taxi cab implementation and strategy, a copy of which may be obtained by contacting the City Clerk's Department.

Mr. Grightmire sought further details regarding the average number of calls a taxi driver takes per day. Mr. Moffatt responded that a driver takes an average of 20 calls in an eight hour day. He stated that a challenge for recruiting accessible taxi cab drivers is making it more equitable with driving a standard taxi cab, as accessible taxi cab calls often take more time and reduce overall volume. Mr. Moffatt stated that various incentives to attract accessible taxi cab drivers have been examined.

Mr. Mitchell inquired if having separate stakeholder meetings regarding accessible taxi cab implementation would be helpful. Mr. O'Connor expressed interest in meeting with appropriate stakeholders to further discuss implementation.

Mr. Williams sought further information regarding usage of accessible taxi cabs. Mr. Moffatt stated that the number of accessible taxi cabs was increased from three to six.

Page **3** of **5**

He further stated that most accessible taxi cab rides are scheduled in advance, so there is little instance of trip requests not being fulfilled.

Councillor Neill inquired if Kingston Access Services is used to help facilitate requests for accessible taxi cabs that cannot be fulfilled. Mr. Kennedy responded that that was practice in the past.

Briefings

a) Natalie Lecomte Elwood, Manager, Customer Experience, was present and to spoke to the Committee regarding Accessible Customer Service Feedback.

Ms. Lecomte Elwood provided an overview of the Report.

There were no questions from the Committee.

b) Bill Linnen, Director, Public Works Services & Heather Roberts, Director, Solid Waste Services, were present and spoke to the Committee regarding Update from Transportation & Public Works Group – Public Works Services and Solid Waste Services.

Mr. Linnen and Ms. Roberts provided an overview of the Report.

Mr. Williams inquired as to the reasons for the reduction in trip hazard identification in recent years. Mr. Linnen responded that staff has taken a more proactive approach to identify and correcting sidewalk trip hazards. He added that staff has reached a point where the number of trip hazards has stabilized.

Mr. Mitchell inquired if data exists that allows City staff to identify infrastructure that is frequently blocked due to winter storm events and push this information out to members of the public. Mr. Linnen responded that a pilot program will be conducted this winter whereby plows on arterial routes will be tracked in real-time.

Mr. Mitchell inquired if service interruptions for sidewalks near schools could be mapped. Mr. Linnen responded that the City is examining ways for gathering such information. He added that weekly notices are posted on the City's website regarding sidewalk closures, and he spoke to the signage requirements for closures.

Mr. Mitchell stated that in some areas of the downtown large trees are shading street lights, resulting in low night visibility.

Municipal Accessibility Advisory Committee Meeting Number 06-2019 – October 3, 2019

Page **4** of **5**

Councillor Neill encouraged the use of street sweepers in order to keep cycling lanes clear of debris. Mr. Linnen responded that the City is looking to purchase an additional street sweeper capable of clearing cycling lanes.

Business

a) Accessible Customer Service Feedback

The Report was considered concurrently with Briefing a).

b) Update from Transportation & Public Works Group – Public Works Services and Solid Waste Services

The Report was considered concurrently with Briefing b).

c) Committee Work Plan and discussion regarding upcoming briefing groups

Ms. Jaynes provided an overview of the Committee work plan. She advised that the November meeting would include a briefing from the City's Transportation Services Department.

Ms. Jaynes advised the Committee that Dolphin Disabilities Mentoring Day would be taking place on October 30, 2019. She further advised that seven City staff members had volunteered to participate.

Ms. Jaynes advised the Committee that the deadline for applications for the Celebrating Accessibility Awards was October 10, 2019. She spoke to the need to receive additional nominations.

Motions

There were none.

Notices Of Motion

There were none.

Other Business

There was none.

Correspondence

There was none.

Municipal Accessibility Advisory Committee Meeting Number 06-2019 – October 3, 2019

Page **5** of **5**

Date and time of Next Meeting

The next meeting of the Municipal Accessibility Advisory Committee is November 7, 2019 at 1 p.m. at the Portsmouth Olympic Harbour – Press Lounge.

Adjournment

Moved by Councillor Neill Seconded by Ms. Riddell

That the meeting of the Municipal Accessibility Advisory Committee adjourn at 1:56 p.m.

Carried