



**City of Kingston
Report to Council
Report Number 19-203**

To:	Mayor and Members of Council
From:	Lanie Hurdle, Acting Chief Administrative Officer
Resource Staff:	Holly Wilson, Manager of Intergovernmental Relations
Date of Meeting:	July 9, 2019
Subject:	South East Ontario Health Team - Partnership

Executive Summary:

On February 26, 2019, the Province announced Ontario's long-term plan to restructure the delivery of health care services with the intent of redirecting funding from administration to direct patient care. The provincial long-term plan includes the creation of thirty (30) to fifty (50) Ontario Health Teams with the mandate of alleviating constraints and allowing providers to deliver a full continuum of integrated, person-centred care.

Once implemented, the Ontario Health Teams will include providers and organizations that are clinically and fiscally accountable for delivering a full and coordinated continuum of care to a defined geographic population. Services that are contemplated as part of this continuum include primary care, acute care, mental health & addictions services, long-term care, home care and community care, as well as paramedic services. Public Health Unit services have been involved in discussions as it relates to the Ontario Health Teams but it is unclear if they will be integrated or if they will have their own separate service delivery models. City staff continue to monitor provincial discussions on this matter.

Health care service providers and organizations were invited to submit a self-assessment to the Province providing information on their readiness to establish an Ontario Health Team. The call for self-assessments was issued in early April and submissions had to be in by mid-May. This means that there was very limited time for partners to work together to develop models for their regions. The south east region had a total of seven (7) submissions from different organizations and a varying number of partners signing onto these self-assessments as partners. City of Kingston staff have had a few high level discussions with Kingston Health Sciences Centre, who led the submission of a self-assessment for the South East Ontario Health Team. Discussions also took place with representatives of the South East LHIN.

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The Province will select a limited number of organizations who submitted self-assessments to move to the next phase of submitting a full application. It is anticipated that this will occur over the summer with an announcement of the first round of OHTs to take place in the Fall.

As indicated in this report, City staff have been involved in high level discussions as it relates to the model for the South East Ontario Health Team due to the limited time frame provided for the initial self-assessment form. Considering that the City manages a long-term care facility (Rideaucrest Home), works closely with addiction and mental health services and covers most of the costs related to services managed by Frontenac County for paramedic services and long-term care (Fairmount Home), City staff are recommending that the City sign on as a partner with the South East Ontario Health Team as submitted by Kingston Health Sciences Centre in order to be directly involved in the development of the full application. It is important for the City to have the opportunity to provide input and help shape the future of long-term care, paramedic and addictions and mental health services in Kingston and the region.

Recommendation:

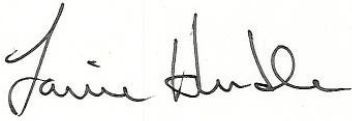
That Council direct staff to inform Kingston Health Sciences Centre that the City of Kingston is signing on as a partner to participate in the development of the full application of the South East Ontario Health Team; and

That Council assign the Chief Administrative Officer, the Director of Long Term Care and the Director of Housing & Social Services, as required, to participate in the development and report back with information prior to the submission of the full application for the South East Ontario Health Team.

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Authorizing Signatures:



**Lanie Hurdle, Acting Chief
Administrative Officer**

Consultation with the following Members of the Corporate Management Team:

Peter Huigenbos, Acting Commissioner, Community Services	Not required
Jim Keech, President & CEO, Utilities Kingston	Not required
Desirée Kennedy, Chief Financial Officer & City Treasurer	Not required
Sheila Kidd, Commissioner, Transportation & Public Works	Not required
Deanne Roberge, Acting Commissioner, Corporate Enterprise Services	Not required

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Options/Discussion:

The Province announced the establishment of 30 to 50 Ontario Health Teams within Ontario. The mandate and purpose of these Ontario Health Teams, once established, are as follows:

- Provide a full and coordinated continuum of care for a defined population within a geographic region;
- Offer patients 24/7 access to coordination of care and system navigation services and work to ensure patients experience seamless transitions throughout their care journey;
- Improve performance across a range of outcomes linked to the 'Quadruple Aim': better patient and population health outcomes; better patient, family and caregiver experience; better provider experience; and better value;
- Be measured and reported against a standardized performance framework aligned to the Quadruple Aim;
- Operate within a single, clear accountability framework;
- Be funded through an integrated funding envelope;
- Reinvest into front line care;
- Take a digital first approach, in alignment with provincial digital health policies and standards, including the provision of digital choices for patients to access care and health information and the use of digital tools to communicate and share information among providers.

The South East Ontario Health Team would maintain local autonomy and responsiveness to communities while providing the entire region with robust support, resources, digital tools, tertiary care services and knowledge.

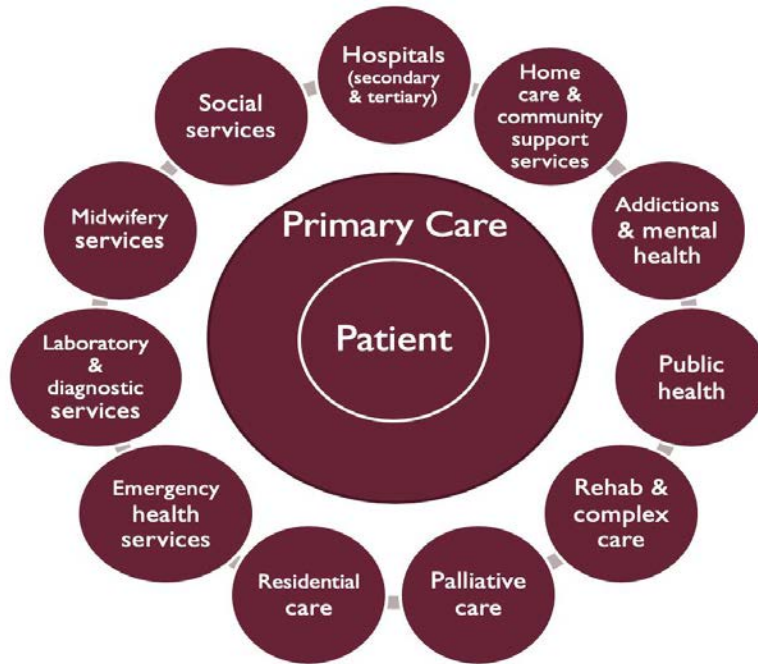
Kingston Health Sciences Centre, as lead, submitted a self-assessment for the South East Ontario Health Team. This submission was supported by seventy-seven (77) signatories from various sectors across the region. The regional model presented through this self-assessment included the integration care provided by a number of service providers which will work together to provide a full continuum of care for patients and citizens across the region.

Based on Table 1 below, the City is involved in the management and delivery, both direct and indirect, of services including long-term care, paramedics, social services, public health, addictions and mental health services. City staff recognize that there are synergies between these services as they often support the same patients/clients at different points in time. This is part of the continuum of care and it is critical that all partners, including the City, focus on how services can be better integrated to support patients/clients.

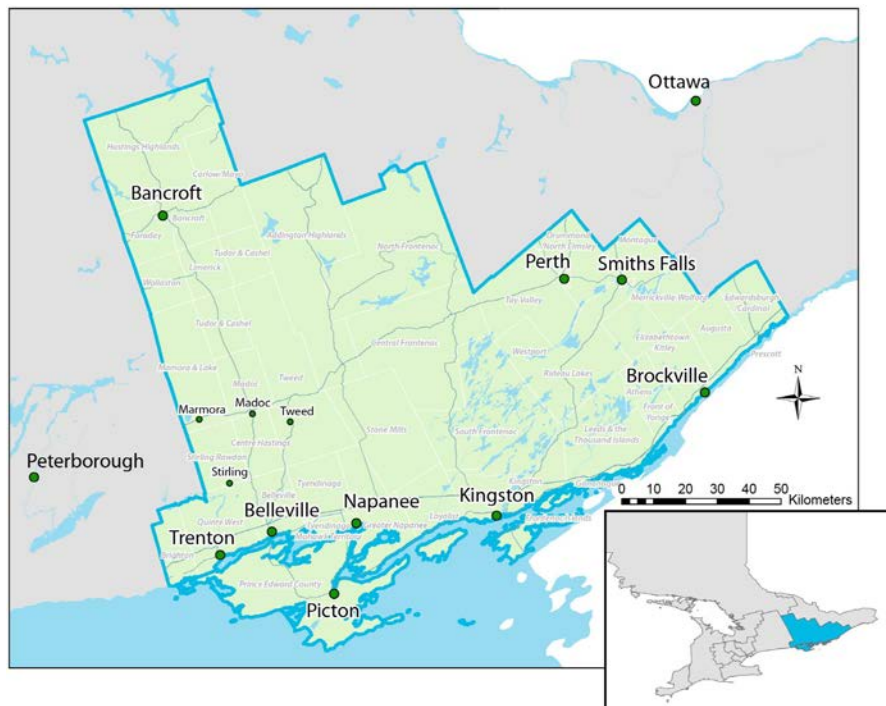
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Table 1 – South East Ontario Health Team Patient Care Clusters in the Integrated Regional Vision



At maturity, the South East Ontario Health Team would provide support to a population of slightly over 500,000 residents with about 55% living in rural areas. Table 2 below provides the boundaries for the South East Ontario Health Team.



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The intent is to have three zones (west, central and east zones) within the South East Ontario Health Team that would be implemented in phases. Kingston would be included in the central zone and would be a primary care cluster that provides the foundation in the central zone and be supported by partners to wrap the entire continuum of care around the patient. The hospitals would support the clusters with secondary and tertiary care. The first phases of implementation would focus on the integration within Kingston, as well as North and Central Frontenac which would impact about 160,000 residents.

The development of the overall South East Ontario Health Team model, its service integration to better serve patients/clients, as well as its governance is in the very early stage of development. Considering the services included in this model, staff believe that it is critical for the City to have a presence and involvement in the next step of the process which will focus on the development of a full application over the summer. In order to be involved in the development process, City staff are recommending that the City sign on as a partner to the South East Ontario Health Team led by Kingston Health Sciences Centre.

Existing Policy/By-Law:

Not applicable

Notice Provisions:

Not applicable

Accessibility Considerations:

Not applicable

Financial Considerations:

Not applicable

Contacts:

Lanie Hurdle, Acting Chief Administrative Officer, 613-546-4291 extension 1231

Other City of Kingston Staff Consulted:

Not applicable

Exhibits Attached:

Not applicable