

Municipal Accessibility Advisory Committee Work Plan 2021

Priority/Initiative	Lead Department	Timeline	Comments
Accessibility Office Report - Q4 2020	Office of the City Clerk	February 2021	
2021 MAAC Work Plan	Office of the City Clerk	March 2021	
Public engagement update	Communications & Customer Experience	May 2021	
National AccessAbility Week communication campaign	Office of the City Clerk	May 31 - June 4	
Customer experience update	Communications & Customer Experience	May 2021	
Accessibility Office Report - Q1 2021	Office of the City Clerk	May 2021	
Working Group Reports - Q1 2021	Built Environment Working Group and Awareness & Education Working Group	May 2021	
Realty Construction projects overview and update on Facility Management Program	Facility Management & Construction Services	June 2021	
Update on Accessibility Initiatives for Cultural Services	Office of the City Clerk	June 2021	
Accessibility Office Report - Q2 2021	Office of the City Clerk	September 2021	
Multi-Year Accessibility Plan – 2020 Year End Report	Office of the City Clerk	September 2021	
Working Group Reports - Q2 2020	Built Environment Working Group and Awareness & Education Working Group	September 2021	
Disabilities Mentoring Day	Office of the City Clerk	October 2021	
Programming and Special Events update	Recreation Programs & Special Events	November 2021	
Update on 2021 initiatives for the Transportation and Public Works Group (Transportation, Engineering, Transit, Solid Waste, Public Works)	Transportation and Public Works	November 2021	
Accessibility Office Report - Q3 2020	Office of the City Clerk	November 2021	
Working Group Reports - Q3 2020	Built Environment Working Group and Awareness & Education Working Group	November 2021	
Celebrating Accessibility Awards	Office of the City Clerk	December 2021	