

# Your City News



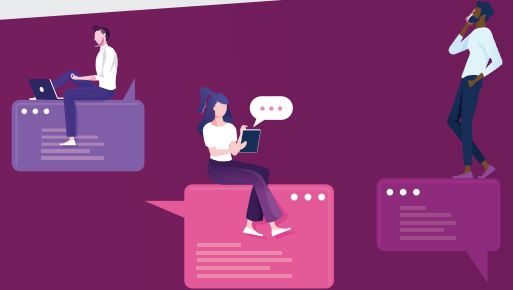
## Thank you for your resilience and patience!

COVID-19 has changed the way we live, work, and connect with one another. Kingstonians have demonstrated impressive resiliency, kindness and commitment to community throughout this

pandemic. Many are working to support loved ones, neighbours and those in need at great personal sacrifice.

Thank you for working together to help each other through this emergency.

## Public engagement during the COVID-19 pandemic



**Until we can be together, let's continue to work together.** The City will collect feedback on specific projects using some of the following tools:



### Phone

Call to complete project-specific surveys and/or request a paper copy if time allows.

**613-546-0000 ext 1900**



### Mail

Receive a paper copy of the survey that you can complete and mail in. Pre-paid postage will be supplied. To be added to the mail list, Call

**613-546-0000 ext 1900**



### Contact Project Managers

Send an email or phone the City staff person managing the project. This contact information is listed on the project page.



### Online Engagement Sessions

Join a meeting using Zoom or watch the live closed-captioned meeting stream on YouTube.

All public engagement sessions will be recorded and posted on the Get Involved Kingston or City website project page.



### Get Involved Kingston

**GetInvolved.CityofKingston.ca**

remains the City's portal for public engagement. Join the more than 8,500 people registered today and add your voice to the conversation!

### Budget 2021 Public Engagement

This Fall, City staff will seek resident feedback on aspects of the 2021 budget. Watch Get Involved Kingston for more details.



### Stay informed:

We've seen how quickly change happens. Don't get lost in the noise. Subscribe to City Matters for the latest news and updates from your City. The special, weekly City Matters COVID-19 Bulletin will inform you of changes to services, programs, facilities and more. Learn more at [CityofKingston.ca/COVID19](http://CityofKingston.ca/COVID19).



### Follow Council: You are the government!

Stay up-to-date with developments from around the horseshoe.

Watch Council meetings on live stream or Twitter. Visit [CityofKingston.ca/Council](http://CityofKingston.ca/Council).



### Receive collection reminders:

Sign-up to be reminded what to put out and when at [CityofKingston.ca/Collection](http://CityofKingston.ca/Collection) or download the "Kingston Waste" app on your smartphone.

### Use the Waste Lookup Tool:

Don't know where a waste item goes? Find out at [CityofKingston.ca/WasteLookup](http://CityofKingston.ca/WasteLookup).

## Connect with us

[CityofKingston.ca](http://CityofKingston.ca)

[CityofKingston.ca/News](http://CityofKingston.ca/News)  
[CityofKingston.ca/CityMatters](http://CityofKingston.ca/CityMatters)

[GetInvolved.CityofKingston.ca](http://GetInvolved.CityofKingston.ca)

[@city.of.kingston](https://www.instagram.com/cityofkingston)

613-546-0000  
[ContactUs@CityofKingston.ca](mailto:ContactUs@CityofKingston.ca)

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# 2020 Property Tax Information



## Residential Tax Bill Changes 2019-2020

Average 2019 tax bill total > Municipal – \$3,599.97 > Education – \$513.70	\$4,113.67	This average 2019 tax bill is based on a residential home assessed at \$319,073.
Municipal budget change	90.02	2020 municipal budget change includes a 1.5% operating budget increase and 1% for capital purposes.
Assessment change	(23.34)	Average result of Municipal Property Assessment Corporation (MPAC) assessment changes.
Farm tax ratio reduction	0.18	Council approved four year tax ratio reduction (2017-20).
Multi-residential tax ratio reduction	17.82	Council approved tax ratio reduction to 1.70 for 2020.
Education tax room adjustment	5.36	Adjustment to help address impact of the COVID-19 pandemic.
Education change	(11.72)	Reduction in the provincial education tax rate.
Average 2020 tax bill total > Municipal – \$3,690.00 > Education – \$501.99	\$4,191.99	The average 2020 tax bill is based on a residential home assessed at \$328,099.
<b>Average residential tax bill change</b>	<b>1.90%</b>	<b>% change from 2019 to 2020</b>

Fire services are area-rated, causing tax rates to vary from area to area. The estimated average tax bill total has been updated to reflect an area weighted average fire charge. Tax bill changes will vary from the average as a result of MPAC property assessments that are above or below the average.

### Why was the tax bill deferred?

Recognizing the financial hardship caused by COVID-19, the City adopted several measures to provide property owners with some relief. They included:

- Postponing the final property tax bill from June to August.
- Permitting residents on pre-authorized payments to defer two monthly payments, upon request. If you have not already applied for this deferral, you may do so before Aug. 17 by emailing [Tax@CityofKingston.ca](mailto:Tax@CityofKingston.ca).
- Automatically waiving interest on 2020 interim property tax levies for April, May, June and July.

### Additional Assistance for Small Businesses:

If you own a hotel, motel or small business property, you may be eligible to defer your 2020 final property tax bill payment. This program is for commercial properties with a total assessment equal to or less than \$2 million, as well as hotel and motel properties who have been financially impacted by the COVID-19 pandemic. Eligible applicants will have their 2020 final property tax bill due date extended to Nov. 30, 2020. The deadline for submitting the application is Aug. 17. Applications must be submitted by the property owner.

Learn more at [CityofKingston.ca/Tax](http://CityofKingston.ca/Tax)

### Assessment and tax appeal information

Have questions about your property assessment? Contact MPAC at 1-866-296-6722 or visit [www.mpac.ca](http://www.mpac.ca).

If your property has undergone changes, you may be eligible to apply for a tax adjustment. For information and applications, please go to [CityofKingston.ca/Tax](http://CityofKingston.ca/Tax). Note that taxes must be paid even if you are appealing your assessment. The City has no authority to cancel interest beyond the amount of tax reduction achieved if your appeal is successful.

### Taxation office fees

Payment transfer - \$21.20  
To refund an incorrect payment - \$31.95  
Service fee for items returned from bank - \$38.10  
Reprint of tax bill/account statement - \$15.65

### Multi-residential, commercial, and industrial property classes

Visit [CityofKingston.ca/Tax](http://CityofKingston.ca/Tax) for information about capped properties, the 2020 capping factors, and options adopted by council to set the 2020 capping limits as well as information on rebate programs for charities. Information and applications can be accessed at [CityofKingston.ca/TaxRebates](http://CityofKingston.ca/TaxRebates) or by contacting Customer Service at 613-546-0000.

**Payment Options:** To minimize in-person contact and avoid line-ups at the City Hall Payment Centre, property owners are encouraged to use one of the alternative payment options listed on the back of the property tax bill. You may also join the Pre-Authorized Payment Plan. This plan is a convenient, worry-free and secure option to pay property taxes. For more information, visit [CityofKingston.ca/Tax](http://CityofKingston.ca/Tax)