



### **Payment Options**

To minimize in-person contacts at the City Hall Payment Centre, property owners are encouraged to use the alternative payment options listed on the back of the property tax bill or visit CityofKingston.ca/Tax

You may also join the Pre-authorized Payment Plan. This plan is a convenient, worry-free and secure option to pay property taxes over 10 monthly installments. Recognizing the financial hardship caused by COVID-19, the City is permitting residents on the monthly pre-authorized payment plan to defer two monthly payments to November and December 2022, upon request. If you have not already signed up for pre-authorized payments, you may do so before Feb. 15, 2022 by emailing Tax@CityofKingston.ca

For information on federal and provincial programs to assist businesses impacted by COVID-19 visit, **CityofKingston.ca/Tax** 

### Property tax assistance programs

The City has the following property tax assistance programs for ratepayers. Please note that ratepayers may need to meet specific criteria.

#### Tax deferral program (up to \$1,000):

Property owners receiving benefits under the Ontario Disability Support Program or the Ontario Works Act, or senior citizens receiving a Guaranteed Income Supplement, may apply for the 2022 tax year by May 2, 2022.

#### Seniors property tax grant program (\$100):

This program is for senior citizens receiving the *Guaranteed Income Supplement*. The deadline to apply for the 2022 tax year is May 2, 2022.

### Tax increase deferral program for assessment-related increases:

Senior citizens receiving the Guaranteed Income Supplement, or persons receiving assistance under the Ontario Disability Support Program or Ontario Works Act, may apply for the 2022 tax year by May 2, 2022.

#### **Registered charity property tax rebate:**

This rebate is for registered charities that pay commercial or industrial property taxes for premises they lease or own. The deadline to apply for the 2021 tax year is Feb. 28, 2022.

### How can I apply?

Applications for all tax rebate and tax assistance programs are available at: CityofKingston.ca/TaxRebates You can also contact customer service at 613-546-0000 or Tax@CityofKingston.ca

# How was my 2022 interim tax bill calculated?

Your 2022 interim tax bill is based on 50 per cent of your 2021 final tax levy. If applicable, past due amounts shown on this tax bill include precalculated interest, which is due if your account was not paid in full on or before Jan. 31, 2022. If you made a payment on your account between the billing date and Jan. 31, 2022, please call customer service at **613-546-0000** for an updated balance before paying your 2022 interim tax bill.

# Pay from home

To minimize in-person contacts at the City Hall Payment Centre, property owners are encouraged to use alternative payment options listed on the back of the property tax bill or visit <u>CityofKingston.ca/Tax</u>



Tax Department City Hall, 216 Ontario St. <u>Tax@CityofKingston.ca</u> Monday - Friday, 8:30 a.m. - 4:30 p.m.

City of Kingston – Taxation PO Box 640, Kingston ON K7L 4X1 613 546 0000



## Connected. Engaged. Informed.

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#### **Contact Us**

Customer Experience agents are here to help you. Submit a service request, ask about hours of operation, and more!

#### 613-546-0000

<u>ContactUs@CityofKingston.ca</u> Monday - Friday, 8 a.m. - 5 p.m. <u>CityofKingston.ca/ContactUs</u>

#### **City Meetings**

Tune into Council and Committee meetings from home by following Kingston City Council on YouTube at <u>YouTube.com/c/</u> <u>KingstonCityCouncil</u>

Learn more about your Council and stay up to date at <u>CityofKingston.</u> ca/Council-Meetings

#### **Get Involved Kingston**

Share your ideas for making Kingston a better place to live, work and play.

To learn more, call 613-546-0000 and ask about public engagement, or visit <u>GetInvolved.CityofKingston.ca</u>

#### Public health reminder

Stay up-to-date on the latest public health requirements by following KFL&A Public Health online at KFLAPH.ca/CoronaVirus

### Tips to stay safe during the COVID-19 pandemic, include:

- Get fully vaccinated. Get boosters, when eligible.
- Maintain a physical distance of at least two metres.
- Wear a face covering in public spaces and when physical distancing is not possible.
- · Wash your hands.
- If you are sick, stay home.

## Tell Me More ... the City's first municipal podcast

Listen as senior leadership and staff go beyond soundbites and bullet points to tell you more about the city initiatives and decisions that are shaping your community.

Subscribe and listen wherever you get your podcasts or visit <u>CityofKingston.ca/podcasts</u>

## Never forget waste collection day again!

Sign-up to receive weekly waste and recycling collection reminders at <u>CityofKingston.ca/</u> <u>Collection</u> or download the 'Kingston Waste' app.

#### You will be reminded if it's:

- A blue or grey box week.
- A holiday week.
- Time to put brush, leaves or batteries out for collection.

### Protect the ones you love by being fire safe!

- DON'T leave your cooking or open-fire unattended.
- DON'T smoke inside or near the house and take care when putting out cigarettes.
- DO have heating appliances (electrical or fuelburning) inspected and cleaned annually by a professional.
- D0 test your smoke and carbon monoxide alarms monthly.

For more tips on keeping your family fire safe, visit **CityofKingston.ca/FirePrevention** 

#### Your community. Your budget.

In 2021, the City invited you to get involved in the 2022 municipal budgeting process. More than 1,500 community members took time to learn about the budgeting process, and over 500 people completed a survey, providing staff and Council with invaluable feedback.

This year, plan to take part in our 2023 budget engagement process. Stay tuned to City channels for more information, to be shared later this year!

Learn more at GetInvolved.CityofKingston.ca.

#### **Subscribe to City Matters**

Stay up to date on the latest news about City initiatives, issues and COVID-19 impacts. Subscribe to the City Matters e-newsletter at CityofKingston.ca/CityMatters



If you require accessibility information about a City of Kingston service or facility, or if you require information in an alternative format, contact 613-546-0000, weekdays 8 a.m. to 5 p.m. or email <u>ContactUs@CityofKingston.ca</u>